

# **Belgrave Clinic**

3 Charleston Road, Ranelagh , Dublin 6.

[www.belgraveclinic.com](http://www.belgraveclinic.com)

Tel: 01 4975666

Fax: 01 4975660

## **Blood Test Results**

You have had blood tests or other laboratory samples taken at this Surgery. These will be sent to the laboratory at St James Hospital by a special courier service that leaves the Surgery every day at 11.30am.

### **Results**

It is our policy that:

- **We will add the results to your computerised file on their return**
- **A Doctor will ring you directly on receipt of an important result that is outside the normal range or one that is significantly abnormal**
- **As a routine practice, you are expected to ring the surgery for your results 10 days after the sample was taken**
- **In some cases your lab result may be required more urgently. The Doctor/Nurse will inform you when to ring for this urgent result**
- **We request you to ring for these between 12.00p.m. – 1.00 p.m. Mon –Fri**
- **Receptionists are authorised to give a result that the doctor has considered normal, to a patient on request**
- **Receptionists are not authorised to give results that are outside the normal range or deal with queries. You will be asked to discuss these with a Doctor**
- **Very often, results outside the normal range are insignificant and not dangerous. Patients asked to discuss results with the Doctor shouldn't worry unduly**
- **If a doctor is not immediately available, you will be phoned later**
- **We will not routinely contact you to inform you of a normal result.**
- **Sometimes blood results get lost and delayed at the lab. We will follow these up and clarify the situation if your phone call indicates results are not back**

### **Charges**

The administration, computerisation and follow up on laboratory results can take considerable time. The practice charges non medical card holders fees for this.

Blood tests: €30.00

Urine test/Swab tests: €10.00